

Account & Contact Information

Account	Energy Group SRL	Contact	Donato Fortunato
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		Email	fortunato@c-ed-a.it

Service Engineer Information

Assigned resource	Maurizio Castigliola	Email	maurizio.castigliola@stratasys.com
Tech Support Information	Email: support.emea@stratasys.com Phone: 07229-7772-644		

Service Visit Information

Asset	D50431-F770 PRINTER SYSTEM	Type	On Site Support
Service Contract/Warranty	 Emerald Care - Energy Group SRL - D50431	Insight Version	
Total printing time		Back End Version	
		GrabCad Print SW Version	

Work Detail

Case	01063416	Subject	
Work Order Number	00862680	Description	RISCONTRATO: Nulla da segnalare. Code v3.34 ESEGUITO: Check generale stampante OK. Pulizia e lubrificazione guide XYZ. Sostituzione tubi filamento. Sostituzione kit vacuum pump. Controllo tensionamento belt Y. Sostituzione e controllo altezza spazzoline. Avvio ok. Carico materiali ok. Eseguito calibrazione automatica e calibrazione manuale. Test stampa cliente ok. FOUND: Nothing to report. Code v3.34 DONE: Check the general printer OK. Cleaning and lubrication of the XYZ guide. Filament tubes replaced. Vacuum pump replacement kit. Y belt tension checked. Brush height replaced and checked. Startup ok. Material loading ok.

Automatic calibration and manual calibration performed.
Customer print test ok.

Spare Parts

Product Code	Product	Quantity	Used Quantity
412213-0002-S	PM KIT, F770, 12 MONTH	1,00	1,00

Labor\ Travel

Product Code	Product	Start Date	End Date
WKHRS-ON-SITE	WORK HOURS ON SITE	15/04/2025 8.45	15/04/2025 9.00
WKHRS-ON-SITE	WORK HOURS ON SITE	14/04/2025 13.00	14/04/2025 18.30
WKHRS-TRAVEL	WORK HOURS FOR TRAVEL	14/04/2025 7.45	14/04/2025 11.30
WKHRS-ON-SITE	WORK HOURS ON SITE	14/04/2025 11.30	14/04/2025 12.00

The following parts and material were included above as part of this work order's line item detail. They are broken out in this section for quick reference.

Customer Signature

Signature



Signed By Donato Fortunato
Date 15/04/2025 14.28